



Return Refund Instructions

The following instruction is provided to make the return for refund process safe and efficient. Please review the Return Refund Policy. Carefully read and follow all of the instructions for a Return Refund.

1. If the firearm is unused, unfired, undamaged and unmodified, returned shipped within five (5) business days of receipt and the remainder of the Return Refund Policy requirements are met, Bobcat Weapons Inc. will approve it for refund.
 - If the firearm is used or fired, the sale will be considered final and Bobcat Weapons Inc. will cover the firearm under the terms of the Warranty.
 - If the firearm has been damaged or modified, the sale will be considered final and Bobcat Weapons Inc. will NOT cover the firearm under the terms of the Warranty. However, Bobcat Weapons Inc. will evaluate and make repairs if possible, at the owner's expense. Follow the Warranty-Repair Return Instructions.
2. Contact Bobcat Weapons Inc. to obtain a Return Material Authorization (RMA) number and specific return instruction **BEFORE** packaging the firearm and/or products for shipment.
3. Always read and follow **ALL** of the Owner's Safety and Instruction Manual instructions that accompany each firearm.
 - a) Make sure the firearm is on "safe".
 - b) Do NOT return ship (transport) a loaded firearm.
 - c) Make sure the chamber is not loaded.
 - d) Make sure the magazine or magazines are not loaded.
 - e) Ship the firearm with the magazine removed from the firearm.
 - f) Do NOT ship ammunition with the firearm.
 - g) Do NOT return ship (transport) a firearm that is non-compliant with federal firearm and state law. Bobcat Weapons Inc. has the lawful obligation to impound, report and surrender a firearm that is non-compliant with federal firearm laws to the BATF
4. Complete a Return Refund Information form and include it inside the firearm box. The Return Refund Information form is available as a downloadable file at <http://www.bobcatweapons.com>, Purchase webpage, Return Refund Policy and Instructions link or by contacting Bobcat Weapons Inc.
5. All responsibility and liability associated with the firearm is attached to the purchaser upon receipt of the firearm from Bobcat Weapons Inc. freight carrier. Bobcat Weapons Inc. assumes all responsibility and liability upon acceptance of receipt at 4613 East Ivy Street, Suite 102, Mesa, Arizona 85205.
6. The purchaser is responsible for return shipping and insurance cost. Bobcat Weapons Inc. recommends return shipping through the original (delivering) freight carrier. You may contact Bobcat Weapons Inc. to use its corporate account. The cost will be deducted from the refund.
7. Package the firearm with all of the original accessories, packaging, enclosed materials and magazines that require a refund. Make sure the firearm, extra magazines and accessories are properly secured and protected in the box. If additional or new packaging is required, provide it.
8. The RMA must be marked on the outside of the box in clear visible letters and numbers in close proximity to the shipping address.
9. Check and comply with local, state and federal laws and regulations before return shipping your firearm.
10. Ship to:

BW Inc.
ATTN: Return for Warranty – Repair
4613 East Ivy Street, Suite 102
Mesa, AZ 85205

DO NOT MARK THE OUTSIDE OF THE BOX WITH "BOBCAT WEAPONS INC." OR ANY REFERENCE TO THE CONTENTS BEING A FIREARM.



PO Box 21017
Mesa, AZ 85277

info@bobcatweapons.com
www.bobcatweapons.com
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phone: (480) 832-0844
fax: (206) 350.5274
form: refundinst1-011704