



## Return Refund Policy

In the unlikely event a customer is not completely satisfied with a purchase, Bobcat Weapons Inc. will accept returns and provide a refund under the terms and conditions of the Return Refund Policy. The following Return Refund Policy is provided to make the return and refund process safe, efficient and fair to all parties involved. You can download the following Return Refund Policy at <http://www.bobcatweapons.com>, Purchase webpage, Return Refund Policy link.

1. Returns for refund will be accepted only on firearms that have NOT been used, fired, damaged or modified.
  - If the firearm is used or fired, the sale will be considered final and Bobcat Weapons Inc. will cover the firearm under the terms of the Warranty.
  - If the firearm has been damaged or modified, the sale will be considered final and Bobcat Weapons Inc. will NOT cover the firearm under the terms of the Warranty. However, Bobcat Weapons Inc. will evaluate and make repairs if possible, at the owner's expense.
2. All original accessories, enclosed materials and packaging must be included in the return.
3. Returns for refund must be return shipped within five (5) business days of receipt.
4. The purchaser is responsible for return shipping cost. You may contact Bobcat Weapons Inc. to use its corporate account. The cost will be deducted from the refund.
5. Returns for refund must follow the Return Refund Instructions and be accompanied with a Return Material Authorization (RMA) number, copy of the original Order form and a completed Return Refund Information form. **DO NOT RETURN SHIP PRODUCTS without abiding by the Return Refund Instructions.** Refunds will be denied until the requirements are met.
6. A 15% restocking fee will be subtracted from the refund on all returns of normally stocked firearms.
7. A 25% restocking fee will be subtracted from the refund on all returns of a special order or custom order firearm.
8. Shipping, C.O.D. fees and service costs are NOT refundable.
9. Check and comply with local, state and federal laws and regulations before return shipping your firearm to Bobcat Weapons Inc.
10. All responsibility and liability associated with the firearm is attached to the purchaser upon receipt of the firearm from Bobcat Weapons Inc. freight carrier. Bobcat Weapons Inc. assumes all responsibility and liability upon acceptance of receipt at 4613 East Ivy Street, Suite 102, Mesa, Arizona 85205.
11. Bobcat Weapons Inc. will approve a refund upon receipt and inspection of a returned firearm, and verification that the Return Refund Policy and Instructions have been satisfied.
  - A Bobcat Weapons Inc. business check will be issued for all cash transactions, less the restocking fee, original shipping cost, C.O.D. fees and service fees (if any) within five (5) business days of receipt and approval of the return.
  - Credit cards will be credited with a refund, less the restocking fee, original shipping cost and service fees (if any) within three (3) business days of receipt and approval of the return.

