



Warranty - Repair Return Instructions

The following instruction is provided to make the warranty or repair process safe and efficient, so you may enjoy your firearm as soon as possible. Please abide by the guidelines of the Warranty to determine if this is warranty or repair service.

1. Contact Bobcat Weapons Inc. to obtain a Return Material Authorization (RMA) number and specific return instruction **BEFORE** packaging the firearm for shipment.
2. Always read and follow **ALL** of the Owner's Safety and Instruction Manual instructions that accompany each firearm. If you have any questions about the safe and proper handling of the firearm for return shipping, contact Bobcat Weapons Inc.
 - a) Make sure the firearm is on "safe".
 - b) Do NOT return ship (transport) a loaded firearm.
 - c) Make sure the chamber is not loaded.
 - d) Ship the firearm with the bolt open (cocking lever in the recess at the rear of the cocking tube housing).
 - e) Make sure the magazine or magazines are not loaded.
 - f) Ship the firearm with the magazine removed from the firearm.
 - g) Do NOT ship ammunition with the firearm.
 - h) Do NOT return ship (transport) a firearm that is non-compliant with federal firearm and state law. Bobcat Weapons Inc. has the lawful obligation to impound, report and surrender a firearm that is non-compliant with federal firearm laws to the BATF.
3. Complete a Warranty-Repair Return Information form and include it inside the firearm box. The Warranty-Repair Return Information form is available as downloadable file at <http://www.bobcatweapons.com>, Warranty page or by contacting Bobcat Weapons Inc.
4. Return the firearm with any and all accessories or magazines that may be associated with the problem.
5. Each magazine and accessory shipped with the firearm must be identified with the firearm serial number. Indelible marker on a piece of masking tape or a sticker works well.
6. All responsibility and liability associated with the firearm is attached to the owner until Bobcat Weapons Inc. accepts delivery receipt at 4613 East Ivy Street, Suite 102, Mesa, Arizona 85205.
7. The owner is responsible for return shipping and insurance cost.
8. Package the firearm, accessories and extra magazines in the original box. Make sure the firearm, extra magazines and accessories are properly secured and protected in the box. If additional or new packaging is required, provide it.
9. The RMA must be marked on the outside of the box in clear visible letters and numbers in close proximity to the shipping address.
10. Check and comply with local, state and federal laws and regulations before return shipping your firearm.
11. Ship to:

BW Inc.
ATTN: Return for Warranty – Repair
2934 West Windsor Ave.
Phoenix, AZ 85009

DO NOT MARK THE OUTSIDE OF THE BOX WITH "BOBCAT WEAPONS INC." OR ANY REFERENCE TO THE CONTENTS BEING A FIREARM.

12. Bobcat Weapons Inc. will return the firearm ONLY to the originating address.
13. Bobcat Weapons Inc. will include a copy of the completed Warranty-Repair Return Information form stating the problem found and the service performed in the firearm box.



PO Box 21017
Mesa, AZ 85277

Info@bobcatweapons.com
www.bobcatweapons.com
Copyright Bobcat Weapons Inc. 2003

phone: (480) 832-0844
fax: (206) 350.5274
form: warinstr1-102505